MIDTERM EXAMINATION Spring 2010

ENG301- Business Communication (Session - 3)

Ref No: Time: 60 min Marks: 35

Student Info				
StudentID:				
Center:	OPKST			
ExamDate:	5/26/2010 12:00:00 AM			

For Teacher's Use Only											
Q No.	1	2	3	4	5	6	7	8	Total		
Marks											
Q No.	9	10	11	12	13	14	15	16			
Marks											
Q No.	17										
Marks											

Asslam O Aikum

Eng 301 MIDTERM PAPERS Solved by Afaaq Shani bhai n Adeel

Remember Us In Your Prayers

Best regard's

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If u like me than raise your hand with me

If not than raise ur standard

That's about me ...!

Question No: 1 (Marks: 1) - Please choose one

-----is the process of drafting your message.

- **▶** Composing
- **►** Editing
- ► Revising
- ► Reviewing

Question No: 2 (Marks: 1) - Please choose one

The direct organizational plan is appropriate when the writer anticipates the reader's-----

- **acceptance**
- ► resistance
- ► hesitation
- ► rejection

Question No: 3 (Marks: 1) - Please choose one

Selecting some details and omitting others is a process called:

- **►** Abstracting
- **►** Extracting
- ► Attracting
- ► Fascinating

Question No: 4 (Marks: 1) - Please choose one

A formal style is characterized by more----- sentences.

- **▶** simple
- **complex**
- **▶** easy
- **▶** short

Question No: 5 (Marks: 1) - Please choose one

The way you ----- your message makes it clear whether your reader will respond favorably or unfavorably to the message.

- **begin**
- ▶ end
- **▶** write
- ► conclude

Question No: 6 (Marks: 1) - Please choose one

An effective ending will ----- the reader to act as requested.

motivate

- **▶** consolidate
- **▶** disappoint
- **▶** depress

Question No: 7 (Marks: 1) - Please choose one

Pitch range, rhythm control, tempo and articulation control are aspects of which one of the followings:

- ► Touching behaviour
- **▶** Paralanguage
- **▶** Proximity
- ► Artifacts

Question No: 8 (Marks: 1) - Please choose one

A machine scans a printed page, converts it to a signal, and transmits the signal over a telephone line to a receiving machine. Although they have been available for many years, until recently they were slow and expensive.

These are called:

- **▶** Groupware
- **▶** Teleconferencing
- ► Faxes
- ► Voice Mail

Question No: 9 (Marks: 1) - Please choose one

Which one of the followings is not aspect of the AIDA plan?

- ► Attention
- **▶** Interest

- ► Desire and action
- **►** Skill

Question No: 10 (Marks: 1) - Please choose one

Inside the organization, how many flows are working?

- ► One
- ► Two
- **►** Three
- **▶** Four

Question No: 11 (Marks: 2)

Write down names of standard parts of a business letter.

Question No: 12 (Marks: 2)

What is direct (deductive) approach?

Question No: 13 (Marks: 3)

What is direct approach?

Question No: 14 (Marks: 3)

Name standard parts of a business message.

Question No: 15 (Marks: 5)

What are different error categories in the correctness principle? Discuss.

Question No: 16 (Marks: 5)

Elaborate the concept of intercultural communication.

Question No: 17 (Marks: 5)

Write body of a refusal letter to the company which has offered you a project manager's job and also explain the reason/s behind it.

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