

MGMT623 Quiz # 3 File by Tanveer Online Academy



Which of the following are sources of conflict? **All of the given options**

Which of the following factors affect teams? **All of the given options**

Which of the following is NOT an attribute of high-performance teams? **Focused on others**

The anxiety or tension a person experience in oral, written, or in both types of communication is

Who has given the "five principles of the learning organization"? **Daniel Tobin**

The use of written rules and procedures to standardize operations is known as: **Formalization**

A method in which a trainer in a central location teaches groups of employees at remote locations via television is called: **Tele-training**

Which of the following factors are critical in managing complex change? **All of the given options**

Conflict within a group is called: **Intra-group conflict**

Which of the following stage of group development is characterized by the development of close relationships and cohesiveness? **Norming**

Who among the following identifies action items and issues? **Minute taker**

Which of the following is a structured process by which people become skilled workers through a combination of classroom instruction and on the job training? **Apprenticeship training**

A basic planning model consists of following steps: **All of the given options**

Who among the following has described “The Fifth Discipline?” **Peter Senge**

Which one is not relevant to the concept of ethics? **Violations of rights.**

Which of the following is the study of morality? **Ethics**

Which of the following is not a barrier to effective communication? **Silence**

The ability to anticipate and envision the future, maintain flexibility, think strategically and initiate changes that will create a competitive advantage for the organization in the future is called which of the following? **Strategic leadership**

Which of the following actions enhance your creativity? **All of the given options**

A team leader's job is to focus on two priorities: managing the team's external boundary and; **Facilitating the team process.**

Which of the following encourages flexibility and decentralizes decision making? **Organic structure**

The process of translating an idea into a form (written or spoken language) recognizable by the receiver is called: **Encoding**

What is presenting opinions and gaining agreement to support a decision called? **Consensus**

Which of the following are characteristics of traditional organizations? **All**

Which of the following are the advantages of consensus? **All**

When the group energy is focused on the task at hand, the group has moved to which of the following stages? **Performing**

Which of the following are sources of conflict? **All**

Introduction of new software in the organization due to sudden changes in technology is an example of: **Non-programmed decision**

Which of the following are the characteristics of team-based organizations? **All**

Conflict between groups is called: **Inter-group conflict**

Decision taken for reordering of standard inventory items is an example of: **Programmed decision**

Which of the following is considered as a quantitative factor in decision making? **Break-even analysis**

Which of the following is bedrock of horizontal differentiation? **Departmentalization**

Which of the following are the decision making approaches? **All**

Which of the following is conflict based on interpersonal relationships? **Relationship conflict**

Which of the following are communication tools? **All**

Which of the following are the characteristics of high performing teams? **All of the given options**

A condition in which availability of each alternative with its potential payoffs and costs are associated with risks is called: **Decision making under risk**

Which of the following is a temporary cross-functional team? **Task force**

What type of conflict arises due to disagreement over content and goals of work? **Task conflict**

Which of the following is NOT a strategy for team building? **Discourage team members**

Which of the following conflict describes how work gets done? **Process conflict**

Which of the following provides information about the impact of messages on receivers? **Feedback**

Which of the following is the process by which a person, group or organization transmits some type of information to another person, group or organization using some medium? **Communication**

Conflict between two or more people is called: **Inter-group**

Which of the following are the strategies for team building? **All of the given options**

Which of the following are functional outcomes of conflict? **All of the given options**

Which of the following problem solving technique is used in situations where group members are unable to meet face to face? **Delphi technique**